

Minutes of the Fairfax County Consumer Protection Commission

January 16, 2018

7:30 PM Conference 8
Government Center
12000 Government Center Pkwy.
Fairfax, Virginia 22035
Chairman Fee, presiding

Attendance:

Commissioners: Belkowitz, Callender, Fee,
Gulakowski, Hine, Javed, Kirk, Roark, Rosier,
Woodruff

Absent:

Commissioners: Hargraves, Kazmi

Staff:

Michael S. Liberman, Director
Cable and Consumer Services
Rebecca L. Makely, Director
Consumer Services Division
Susan C. Jones, Branch Chief
Consumer Affairs Branch

The meeting was called to order at 7:29 PM by Chairman Fee.

Minutes

The minutes for the December 19, 2017, meeting were approved.

Report of the Chairman

Chairman Fee attended the General Assembly Public Hearing.

Report of the Director

Director Liberman had no matters to bring before the Commission.

Commission Matters

Commissioner Kirk recommended the Commission read the latest AARP magazine that had several great articles.

Commissioner Gulakowski spoke about an informative article on Robocalls in the *Washington Post* on Saturday.

Commissioner Woodruff had no matters to bring before the Commission.

Commissioner Rosier spoke about a friend having an issue with a Sealy mattress. Staff offered assistance through the online complaint process.

Commissioner Hine had no matters to bring before the Commission,

Commissioner Belkowitz had no matters to bring before the Commission.

Commissioner Javed had no matters to bring before the Commission.

Commissioner Roark had no matters to bring before the Commission.

Commissioner Callender spoke about a repair issue he had with his Bosch oven. Bosch was unable to perform the repair in a timely manner, but offered an authorized dealer who came and replaced the mother board. After the repair, the oven does not heat now. The business is returning this week to determine the cause. Staff offered assistance through the online complaint process.

Chairman Fee attended Chairman Bulova's annual New Year reception held at the Government Center.

Old Business

There was no old business before the Commission.

New Business

1. Elections: Commissioner Gulakowski, Nominating Committee, announced the slate of candidates.

Chairman: John Fee

Vice Chairman: Denis Gulakowski

Secretary: Rod Woodruff

Commissioner Kirk made the motion by acclamation to elect Commissioner Ron Woodruff as Secretary. Commissioner Callender seconded the motion.

Commissioner Kirk made the motion by acclamation to elect Commissioner Denis Gulakowski as Vice Chairman. Commissioner Callender seconded the motion.

Commissioner Kirk made the motion by acclamation to elect Commissioner John Fee as Chairman. Commissioner Callender seconded the motion.

A discussion ensued on topics for future meetings: Public Access Channels; Pawn, Gems, and Precious Metals; Legislation; Auto Sales and Repairs; Fraud complaints and Silver Shield Campaign; HOA issues; and Annual Report.

Commissioner Kirk made the motion to adjourn the meeting. Vice Chairman Gulakowski seconded the motion.

The meeting adjourned at 8:00 p.m.